

# TEKMALIA FZE LLC

## AI Automation • Data Integration • Finance & Compliance Enablement

Delivering practical, compliance-ready AI and integration solutions for government entities and system integrators.

### COMPANY OVERVIEW

Tekmalia FZE LLC is a UAE-based technology and finance-focused solutions provider delivering practical AI automation, secure system integrations, and compliance-ready digital solutions for government entities, government-linked organizations, and system integrators.

Our approach is integration-first, outcome-driven, and designed for regulated environments.

#### Corporate Details

|                     |                      |
|---------------------|----------------------|
| <b>Legal Entity</b> | Tekmalia FZE LLC     |
| <b>Location</b>     | United Arab Emirates |
| <b>Region</b>       | UAE & GCC            |
| <b>Website</b>      | tekmalia.com         |

### CORE CAPABILITIES

#### AI Automation & Assistants

- Workflow automation (routing, triage, summaries, SLAs)
- Internal assistants for SOPs, policies, service desks
- Pilot-first approach to validate ROI

#### System Integration & Data Enablement

- API & legacy system integration
- Data sync, validation, reconciliation, monitoring
- Baseline → target architecture documentation

#### Analytics & Decision Support

- Compliance dashboards and reporting packs
- Exception reporting and data quality controls
- Automated report distribution

#### Finance & Compliance Enablement

- UAE-focused compliance readiness and reporting
- Process alignment for regulated environments
- Audit-friendly documentation

### TYPICAL PUBLIC SECTOR USE CASES

- Citizen / staff service AI assistants (knowledge retrieval, standard responses)
- Case and request automation (triage, routing, escalation, SLA tracking)
- Cross-department data exchange and integration
- Compliance visibility dashboards and reporting
- Document-heavy workflow automation (classification, summaries, approvals)

## DELIVERY & GOVERNANCE APPROACH

Designed for stakeholder visibility, controlled rollout, and audit readiness.

1

### Discovery & Validation

Workflow selection, feasibility checks, and success metrics definition.

2

### Architecture & Design

Baseline → target architecture, integrations, and security/access patterns.

3

### Pilot / Proof of Value

Controlled implementation with measurable outcomes and acceptance criteria.

4

### Controlled Rollout

UAT, go-live checklist, phased deployment, and rollback strategy.

5

### Support & Knowledge Transfer

Admin documentation, training, handover, and post-go-live support as agreed.

## STANDARD DELIVERY ARTIFACTS

- ✓ Architecture notes (baseline vs. target) and integration diagrams
- ✓ Risk register with mitigation strategies
- ✓ Test plan, UAT checklist, and go-live checklist
- ✓ Operational handover documentation
- ✓ Audit-friendly delivery records

## ENGAGEMENT MODELS

### Direct Engagement

Pilot and phased delivery for government and government-linked entities.

### Specialist Partner Engagement

AI and integration specialist under system integrators / prime vendors.

## CONTACT INFORMATION

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**Region** Serving UAE & GCC